# VIRTUAL EXPERIENCES



# Contactless & COVID Safe Hotel & Resort Solutions





Upgrade hotels with smart contactless experiences. Leverage QWASI to enable both desktop and mobile responsive programs for check-in, RSVP for amenities, room activation, poolside ordering, support, and customer feedback.



## **Grow Engagement**

Leverage mobile devices and desktop for experience activation to increase awareness for offerings.



## Improve Customer Support

Optimize experiences to drive brand engagement, grow adoption of new offerings, streamline feedback.



#### **Drive Awareness**

Upgrade communication engagement to mobile first with 24/7 engagement.











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# What We Do in the Hotel Sector

QWASI provides a flexible contactless management platform that drives customer engagement with useful mobile experiences.

QWASI | technology

## **SOLUTION INCLUDES**

**AWARENESS** 

**REWARDS** 

**REGISTER** 

VALET

**CHECKIN** 

**ORDERING** 

LOYALTY

**SUSTAINABILITY** 

**GAMIFICATION** 

**SUPPORT** 

"QWASI worked with our innovation team to build safe mobile solutions to enable great experiences." - Raj Sanjay, Innovation at Caesar's Entertainment



### **Grow Customer Engagement**

- Drives brand engagement, acquisition, and mobile communication for real time experiences
- Segmented communication by customer type, device, location, and language



#### Customer Intelligence

- Showcases macro and micro analytics for behavioral insights
- Provides location, weather, language for guest personalization
- Offers simple scalable admin for varying types of application management



#### One Powerful Platform

- Manages the complete end to end customer journey and communication
- Implements experiences like mobile offers, contactless check-in, tap to preview, contactless ordering, and chat for support

