## **VIRTUAL EXPERIENCES**



# Contactless & COVID Safe Hotel & Resort Solutions







Upgrade hotels with smart contactless experiences. Leverage QWASI to enable both desktop and mobile responsive programs for check-in, schedule/booking amenities, room activation, poolside ordering, support, and customer feedback.



### **Grow Engagement**

Leverage mobile devices and desktop for experience activation to increase awareness for offerings.



### Improve Customer Support

Optimize experiences to drive brand engagement, grow adoption of new offerings, and streamline feedback.



#### Drive Awareness

Upgrade communication engagement to mobile first with 24/7 engagement.











## **VIRTUAL EXPERIENCES**



# What We Do in the Hospitality Sector

QWASI provides a flexible contactless management platform that drives guest engagement with intelligent mobile experiences.

### **SOLUTION INCLUDES**



REWARDS

✓ REGISTER

✓ VALET

CHECK-IN

✓ ORDERING

✓ LOYALTY

SUSTAINABILITY

GAMIFICATION

SUPPORT



"QWASI worked with our innovation team to build safe mobile solutions to enable better guest experiences." — Raj Sanjay, Innovation at Caesar's Entertainment



### **Grow Customer Engagement**

- Drives brand engagement, acquisition, and mobile communication for real time experiences
- Segmented communication by customer type, device, location, and language



#### Customer Intelligence

- Showcases macro and micro analytics for behavioral insights
- Provides the location, weather, and language for guest personalization
- Offers simple scalable administration for varying types of application management



#### One Powerful Platform

- Manages the complete end to end guest journey and communication
- Implements experiences like mobile offers, contactless check-in, tap to preview, contactless ordering, and chat for support

