VIRTUAL EXPERIENCES



HOTEL & RESPORT SMART SPACES

Contactless & COVID Safe











Upgrade hotels and resorts with smart contactless experiences. Leverage QWASI to create COVID safe, smart mobile responsive experiences like check-in, app download, room activation, poolside ordering, access to hotel services, VIP amenities, support, and customer feedback.



Grow Engagement

Leverage smart assets and mobile devices to increase awareness and engagement with offerings.



Improve Customer Support

Optimize experiences to drive brand engagement, grow adoption of new services, streamline feedback, and improve ratings.



Drive Awareness

Mobile first engagement improves real time experiences, leading to better reviews and higher NPS scores.











SMART SPACES



What We Do with Hotels & Resorts

QWASI provides a flexible contactless management platform that drives customer engagement with useful mobile experiences.

SOLUTION OPTIMIZES

- ✓ CHECKIN
- APP DOWNLOAD
- LOYALTY SIGNUP
- SERVICE BOOKINGS
- AMMENITY PREVIEW

- REVIEWS
- ✓ RATINGS
- ✓ GIFT SHOP
- ✓ VALET
- ✓ SUPPORT



"QWASI worked with our innovation team to build safe mobile solutions to enable great experiences." — Raj Sanjay, Innovation at Caesar's Entertainment



Grow Product Engagement

- Drives brand engagement, acquisition, and mobile communication for real time experiences
- Optimizes personalization for segmented communication by product type, advertisement, locations, micro locations, persona type and language



Customer Intelligence

- Showcases macro and micro analytics for behavioral insights
- Preview of engagement funnel metric from awareness to acquisition to conversion
- Offers simple scalable admin for varying types of application management



One Powerful Platform

- Manages the complete end to end customer journey and communication for onsite engagement and direct to consumer activation.
- Implements experiences like contactless product preview, check-in, gamification, chat for support, mobile reminders, ordering optimization.



SMART SPACES





Poolside Service



Open Camera to Scan









PRINT ONCE PUBLISH EVERYWHERE

SMART & SUSTAINABLE

